

Scenario 1: A business wants to be eligible to be an Accredited Employer

ACC engages early to help businesses understand the purpose and benefits of the programme, and the requirements and expectations of all AEs. Applicants provide evidence of proficiency across all accreditation elements.

TPAs gain and maintain certification in order to offer their services to potential AE clients.

Current state:

The lack of a robust assessment results in some businesses participating despite having poor H&S and claims management capability.

A single annual audit drives compliance behaviour and point-in-time effort by AEs.

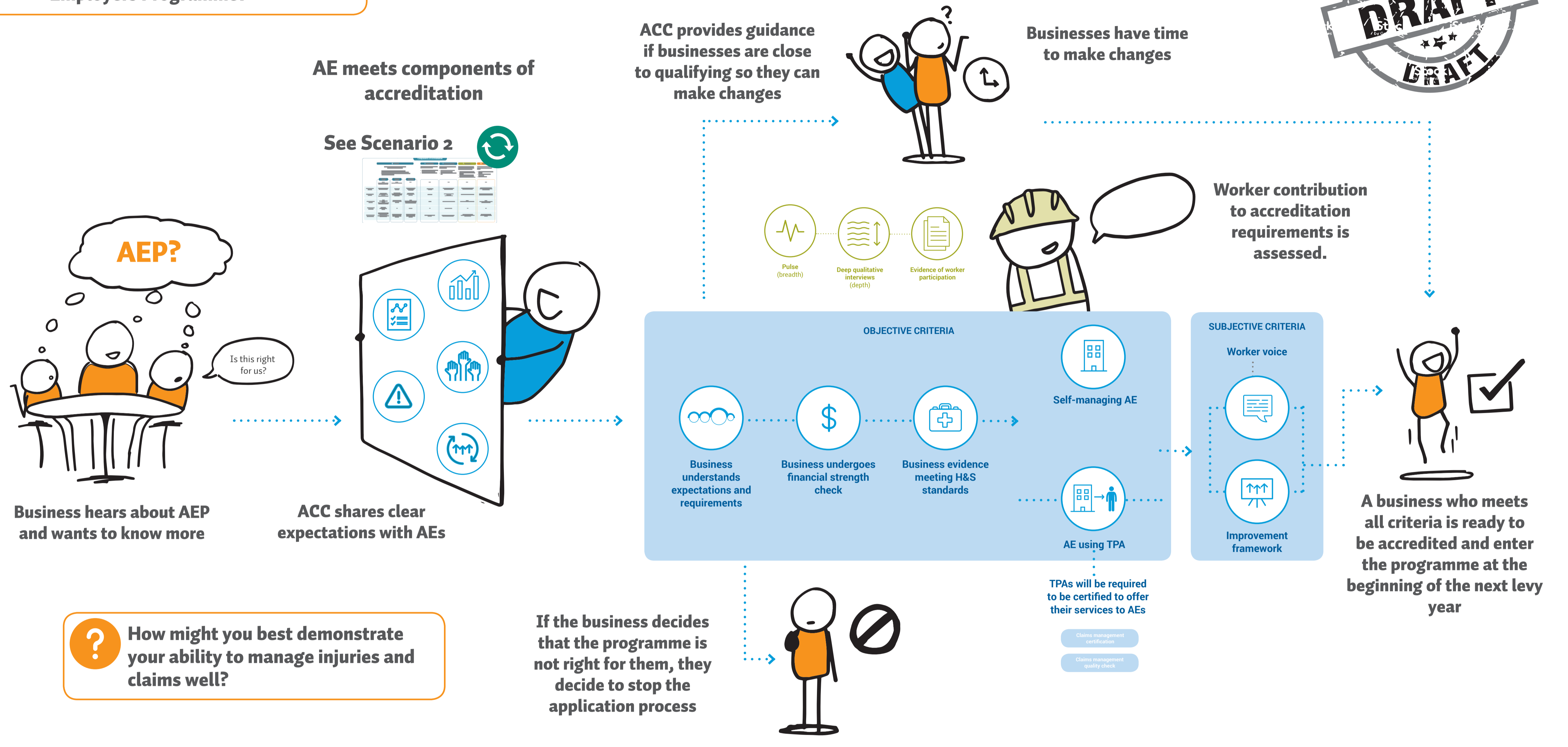
Future state:

A robust accreditation process proves AEs are committed to the wellbeing of workers by establishing and operating a safe work environment, continually working on preventing workplace injuries, and providing appropriate services when injuries do occur.

Certification etc. may last several years so accreditation efforts are spread over a period of time.



? What are the drivers for a business to want to join the Accredited Employers Programme?



? How might you best demonstrate your ability to manage injuries and claims well?

If the business decides that the programme is not right for them, they decide to stop the application process

Expectations					
<p>Before entering the programme, ACC will clearly communicate to the AE:</p>	<p>Expected levels of performance, relative to appropriate comparators across six performance domains: injury statistics, satisfaction and experience, organisational capability, injury prevention, injury management and claims management.</p>	<p>An expectation of continuous improvement across the six performance domains.</p>	<p>That the AE is taking on ACC's role in regards to claims management, which comes with significant responsibility.</p>	<p>The requirements of ongoing accreditation, including maintaining standards for certification, financial strength, H&S systems, improvement framework and worker voice (these requirements must be current at any point in time).</p>	<p>The consequences of sustained failure to meet expectations, including reductions in discount and potential exit from the programme.</p>